

Equis Database – CWHBA

The Equis Studbook Management system is provided to us by a Dutch company, Delta Horse through a software as a service contract (SAS). All current elements of the system were fully implemented in 2023. In particular the phone app that enabled members to manage their accounts online was activated. It has proved to be very user friendly, not only for data search but registration and transfers.

The system has not been without a few glitches, but those have been rectified as they have arisen. In an effort to improve service Delta Horse, has developed new versions of the software and those transitions have meant some down time to the system.

We are currently looking at a few enhancements that would simplify our work in the back office. Some of them will be incorporated as we are financially able.

Turn around times on registrations have decreased significantly. Online registration by a member only takes about 15 minutes, but of course the parentage verification still requires DNA samples being mailed to the lab and waiting for results.

Overall we are very pleased with the system and feel we have a good working relationship with our provider.